

CCFV-01-POL

Quality Policy

Policy Statement

Civil Contractors Federation Victoria (CCFV) is committed to our customers and community by:

1. Providing high quality, safe, innovative, adaptive and reliable products and services.
2. Documenting, implementing and maintaining quality management systems that comply with the requirements of ISO 9001:2015 Quality Management Systems.
3. Regularly assessing this policy for suitability by:
 - a. Continually improving the effectiveness and performance of our quality management systems and measurable objectives for quality;
 - b. Communicating the policy and its objectives within the organisation and stakeholders, to develop competency, understanding and obligation to quality, safety and sustainability;
 - c. Complying with all applicable statutory and regulatory requirements and other related obligations.
4. Providing appropriate training, support and resources to develop and champion a culture that encourages innovation and continuous improvement of our quality management systems and their activities to deliver outcomes and meet the needs of our customers, community and stakeholders.
5. Providing ongoing education to assist all employees to understand the management system and their obligations to mitigate risk.

Accountability

The Chief Executive Officer (CEO) is accountable for ensuring this policy is implemented.

Approval

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| Approved by: | Chief Executive Officer, CCF Victoria |
| Signed by: |  |
| Approved on: | 8 February, 2024 |
| Next Review: | February, 2026 |